

New Outlook Housing Association Limited

# Silver Birch



## Are services

|             |                      |
|-------------|----------------------|
| Safe?       | Requires improvement |
| Effective?  | Requires improvement |
| Caring?     | Good                 |
| Responsive? | Good                 |
| Well-led?   | Requires improvement |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-112953306>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)

Find out what we have changed since we received this rating from CQC: