

John & Mrs Valerie Bailey

Phoenix House



Are services

Safe?	Requires improvement
Effective?	Requires improvement
Caring?	Requires improvement
Responsive?	Requires improvement
Well-led?	Requires improvement

The table lists five service categories: Safe?, Effective?, Caring?, Responsive?, and Well-led?. Each category has a corresponding 'Requires improvement' rating, which is displayed in an orange box.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-126941406>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: