

Hartford Care (Southern) Limited

The Laurels and Pine Lodge



Are services

Safe?	Requires improvement
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Good

The table lists five service categories with their corresponding ratings. 'Safe?' is rated 'Requires improvement' (orange box), while 'Effective?', 'Caring?', 'Responsive?', and 'Well-led?' are all rated 'Good' (green boxes).

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-134030548>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder