

Phoenix Homecare (Norfolk) Ltd

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Are services

Safe?	Good
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Requires improvement

The table lists five service categories with their corresponding ratings. 'Safe?', 'Effective?', 'Caring?', and 'Responsive?' are all rated 'Good'. 'Well-led?' is rated 'Requires improvement'.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-304291025>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder