

# Related guidance

This page sets out further information and guidance related to the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and Care Quality Commission (Registration) Regulations 2009.

## Regulation 4: Requirements where the service provider is an individual or partnership

### Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

### General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
  - [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
  - [SCIE guides](#) - Social Care Institute for Excellence
  - [SCIE resources and services](#) - Social Care Institute for Excellence
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- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Regulation 5: Fit and proper persons: directors

### Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Conduct, ethics and performance

- [The seven principals of public life](#) - GOV.UK (Committee on standards for public life)
- [Standards](#) - General Pharmaceutical Council
- [Standards of conduct, performance and ethics](#) - Health and Care Professions Council

## Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

## End of life care

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- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#) - GOV.UK
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## General resources

- [Health and Care Professions Council](#)

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Our Standards](#) - Professional Standards Authority
- [Setting up and running a charity: detailed information](#) - GOV.UK

## Regulation 6: Requirement where the service provider is a body other than a partnership

## Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
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- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Regulation 7: Requirements relating to registered managers

### Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## General resources

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- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Regulation 8: General

### Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
  - [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
  - [SCIE guides](#) - Social Care Institute for Excellence
  - [SCIE resources and services](#) - Social Care Institute for Excellence
  - [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence
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## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Regulation 9: Person-centred care

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

### Care, treatment and support

- [A better life for older people with high support needs: At a glance summary 65](#) - Social Care Institute for Excellence
  - [Adult social care outcomes framework 2018/19: handbook of definitions](#) - Department of Health and Social Care
  - [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
  - [Life Story Network resources](#)
  - [Living well in care homes](#) - Royal College of Occupational Therapists
  - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
  - [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence
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- [NHS choice framework](#) - GOV.UK
- [Preventing loneliness and social isolation among older people: At a glance 60](#) - Social Care Institute for Excellence

## Continence

- [Continence](#) - Royal College of Nursing
- [Faecal incontinence: Quality standard 54](#) - NICE, February 2014
- [Lower urinary tract symptoms: The management of lower urinary tract symptoms in men – NICE clinical guideline 97](#) - NICE, May 2010
- [Urinary incontinence and pelvic organ prolapse in women: management NICE guideline \[NG 123\]](#) - NICE

## Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

## End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

## Equality and human rights

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- [Equality Act 2010 guidance](#)
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

## Medicines

- [Managing medicines in care homes](#) - NICE

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

## Mental health

- [Common core principles for mental health and wellbeing in adult social care](#) - Skills for Care
- [Mental wellbeing of older people in care homes: Quality Standard 50](#) - NICE
- [New video to support mental wellbeing of older people in care homes quality standard](#) - NICE

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
  - [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
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- [Patient experience in adult NHS services: improving the experience of care for people using adult NHS services](#) - NICE
- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

## Personalised care

- [Commitment to care of people living with dementia](#) - Royal College of Nursing
- [Dementia Quality Standard \(QS184\)](#) - NICE
- [Introduction to personalisation](#) - Social Care Institute for Excellence
- [Personalisation briefing: Implications for advocacy workers: SCIE at a glance summary 12](#) - Social Care Institute for Excellence
- [Personalisation implications for all service user groups](#) - Social Care Institute for Excellence
- [Personalisation for specific groups](#) - Social Care Institute for Excellence
- [Think Local Act Personal Partnership guidance on personalisation](#)

## Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

## Safeguarding

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- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

## Staff support and training

- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence

## Regulation 9A: Visiting and accompanying in care homes, hospitals and hospices

- [Supporting safer visiting in care homes during infectious illness outbreaks](#) - UK Health Security Agency

## Regulation 10: Dignity and respect

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

### Care, treatment and support

- [Compassion in practice nursing, midwifery and care staff: Our vision and strategy](#) - Department of Health/NHS Commissioning Board
  - [Life Story Network resources](#)
  - [Living well in care homes](#) - Royal College of Occupational Therapists
  - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
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- [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence
- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
- [Preventing loneliness and social isolation among older people: At a glance 60](#) - Social Care Institute for Excellence

## Caldicott

- [The Caldicott Principles](#) - National Data Guardian
- [Caldicott review: information governance in the health and care system](#) (Independent report) - National Data Guardian

## Continence

- [Continence](#) - Royal College of Nursing
- [Faecal incontinence: Quality standard 54](#) - NICE, February 2014
- [Lower urinary tract symptoms: The management of lower urinary tract symptoms in men – NICE clinical guideline 97](#) - NICE, May 2010
- [Urinary incontinence and pelvic organ prolapse in women: management NICE guideline \[NG 123\]](#) - NICE

## Data protection

- [Guide to Data Protection](#) - Information Commissioner's Office
- [Information sharing advice for safeguarding practitioners](#) - Department for Education

## Dignity and respect

- [Common core principles for dignity guide](#) - Skills for Care
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- [Dignity Champions](#)
- [Dignity in Care resources](#) - Social Care Institute for Excellence
- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)
- [Eliminating mixed sex accommodation: Declaration Exercise, Letter to NHS Chief Executives](#) - Department of Health and Social Care
- [Eliminating mixed sex accommodation - PL/CNO/2010/3 \(letter from Chief Nursing Officer and Deputy Chief Executive, November 2010\)](#) - Department of Health

## Equality and human rights

- [Equality Act 2010 guidance](#) - GOV.UK
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

## General resources

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- [National Institute for Health and Care Excellence \(NICE\)](#)
- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

## Mental health

- [Common core principles for mental health and wellbeing in adult social care](#) - Skills for Care
- [Mental Health Act 1983: Code of Practice](#) - Department of Health
- [Mental wellbeing of older people in care homes: Quality Standard 50](#) - NICE
- [New video to support mental wellbeing of older people in care homes quality standard](#) - NICE

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

## Personalised care

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- [Introduction to personalisation](#) - Social Care Institute for Excellence
- [Personalisation briefing: Implications for advocacy workers: SCIE at a glance summary 12](#) - Social Care Institute for Excellence
- [Personalisation implications for all service user groups](#) - Social Care Institute for Excellence
- [Personalisation for specific groups](#) - Social Care Institute for Excellence
- [Think Local Act Personal Partnership guidance on personalisation](#)

## Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

## Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

## Regulation 11: Need for consent

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Care, treatment and support

- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
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- [NICE interventional procedures guidance](#) - NICE

## Consent

- [Decision making and consent](#) - General Medical Council
- [Gillick competency and Fraser guidelines](#) - NSPCC Learning
- [Reference guide to consent for examination or treatment \(second edition\)](#) - Department of Health and Social Care
- [Using surveillance: information for service providers](#) - CQC

## Data protection

- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office

## Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)

## End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

## General resources

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- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS

## Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

## Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

## Regulation 12: Safe care and treatment

## Abortion/termination of pregnancy

- [Guidance for doctors on compliance with the Abortion Act](#) - Department of Health and Social Care
  - [Abortion: procedures for approval of independent providers](#) - Department of Health and Social Care
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- [Women's health: termination of pregnancy](#) - Royal College of Nursing
- [The care of women requesting induced abortion \(Evidence-based Clinical Guideline No. 7\)](#) - Royal College of Obstetricians and Gynaecologists

## Buildings/premises and equipment

- [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
  - [Central alerting system](#) - Medicines & Healthcare products Regulatory Agency (MHRA)
  - [DH building notes](#) - Department of Health and Social Care
  - [Domestic gas health and safety](#) - Health and Safety Executive
  - [Electrical safety and you: a brief guide](#) - Health and Safety Executive
  - [Electrical safety at work](#) - Health and Safety Executive
  - [Have the right workplace facilities](#) - Health and Safety Executive
  - [Health Building Note 00-10 Part D: Windows and associated hardware](#) - Department of Health
  - [Health technical memoranda collection](#) - Department of Health and Social Care
  - [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
  - [Gas safety](#) - Health and Safety Executive
  - [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
  - [Lighting at work, HSG38](#) - Health And Safety Executive
  - [Medical devices regulation and safety: detailed information](#) - GOV.UK
  - [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
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- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Provision and Use of Work Equipment Regulations 1998 \(PUWER\)](#)- Health and Safety Executive
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

## Caldicott

- [The Caldicott Principles](#) - National Data Guardian
- [Caldicott review: information governance in the health and care system](#) (Independent report) - National Data Guardian

## Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Care, treatment and support

- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
- [Pressure ulcers: prevention and management](#) - NICE
- [Self care: Supporting people to take responsibility for their own health and well being](#) - Skills for Care

## Data Protection

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- [Information sharing advice for safeguarding practitioners](#) - Department for Education
- [Guide to Data Protection](#) - Information Commissioner's Office
- [The Information Governance Review: To share or not to share](#)

## Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)

## Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

## Health and safety

- [Guidance for health and social care services](#) - Health and Safety Executive
  - [Health and Safety Executive guidance](#)
  - [Health and safety in care homes](#) - Health and Safety Executive
  - [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
  - [Leading health and safety at work](#) - Health and Safety Executive
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- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Managing risks and risk assessment at work](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive

## Infection control/cleanliness

- [Care homes: infection prevention and control](#) - Department of Health and Social Care, Public Health England
  - [Health and Social Care Act 2008: code of practice on the prevention and control of infections](#) - Department of Health and Social Care
  - [The national specifications for cleanliness: Guidance on setting and measuring performance outcomes in care homes](#) - NHS National Patient Safety Agency
  - [The revised healthcare cleaning manual](#) - National Patient Safety Agency
  - [Infection control in the built environment \(HBN 00-09\)](#) - Department of Health and Social Care
  - [Infection prevention and control Quality standard \[QS61\]](#) - NICE
  - [Healthcare-associated infections: prevention and control in primary and community care Clinical guideline \[CG139\]](#) - NICE
  - [Prevention and control of healthcare-associated infections: Quality improvement guide](#) - NICE
  - [Essential practice for infection prevention and control](#) - Royal College of Nursing
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- [Guidance on decontamination of equipment for gastrointestinal endoscopy](#) - British Society of Gastroenterology

## Medicines

- [Managing medicines in care homes](#) - NICE
- [Medicines management](#) - NICE
- [Medicines optimisation: the safe and effective use of medicines to enable the best possible outcomes](#) - NICE
- [Professional standards for hospital pharmacy](#) - Royal Pharmaceutical Society
- [Protocol for ordering, storing and handling vaccines](#) (March 2014) - Public Health England

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

## Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

## Quality monitoring/governance

- [NHS Patient Safety Strategy](#) - NHS England
  - [National Institute for Health and Care Excellence \(NICE\) guidance](#)
  - [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
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- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS
- [Patient group directions: Medicines practice guideline \[MPG2\]](#) (Published date: Last updated: 27 March 2017) - NICE
- [Security of prescription forms guidance \(updated August 2015\)](#) - NHS Protect

## Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

## Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

## Risk assessment

- [Sensible risk assessment in care settings](#) - Health and Safety Executive
- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
- [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
- [Managing risk from hot water and surfaces in health and social care](#) - Health and Safety Executive

## Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

## Safety

- [Cryptic clue or familiar sign?](#) - MHRA
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- [Our National Patient Safety Alerts](#) - NHS England
- [Alerts, recalls and safety information: drugs and medical devices](#) - MHRA

## Slips, trips and falls

- [Falls from windows or balconies in health and social care](#) - Health and Safety Executive
- [Falls in older people: assessing risk and prevention](#) - NICE
- [Slips and trips in health and social care](#) - Health and Safety Executive

## Staffing and recruitment

- [Uniforms and workwear: guidance on uniforms and workwear for NHS employers](#) - Department of Health (2010 archived)

## Staff support and training

- [2021 Resuscitation Guidelines](#) - Resuscitation Council UK

## Waste management

- [Safe management of healthcare waste](#) - Department of Health and Social Care

## Water systems (including legionella)

- [Control of legionella in hot and cold water systems in care services/settings using temperature](#) - Health and Safety Executive
- [Safe water in healthcare premises \(HTM 04-01\)](#) - Department of Health and Social Care

## Whistleblowing

- [Raising a concern with CQC: A quick guide for health and care staff about whistleblowing](#)
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- [Whistleblowing: Guidance for providers who are registered with the Care Quality Commission](#)
- [Whistleblowing: improving organisational practice](#) - Social Care Institute for Excellence
- [Raising a concern with NHS England](#) - NHS England
- [Raising concerns at work: Whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)

## Regulation 13: Safeguarding service users from abuse and improper treatment

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

### Challenging behaviour

- [Ensuring quality services: Core principles for the commissioning of services for children, young people, adults and older people with learning disabilities and/or autism who display or are at risk of displaying behaviour that challenges](#) (NHS England and Local Government Association, 2014)
  - Meeting needs and reducing distress: guidance on the prevention and management of clinically related challenging behaviour in NHS settings (NHS Protect, 2013)
-



- [Services for people with learning disabilities and challenging behaviour or mental health needs Mansell report 2007: revised edition](#) - Department of Health (archived)
- [Violence and aggression: short-term management in mental health, health and community settings](#) - NICE

## Data protection

- [Information sharing advice for safeguarding practitioners](#) - Department for Education

## Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)
- [Liberty Protection Safeguards factsheets](#): Information about Liberty Protection Safeguards (LPS) - Department of Health and Social Care

## Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Equality and human rights

- [Equality Act 2010 guidance](#)
  - [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
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- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

## Mental health

- [Mental Health Act 1983: Code of Practice](#) - Department of Health

## Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Restrictive practice/restraint

- [Behaviours which challenge](#) - Skills for Care
- [Helping health and care services manage difficult patient behaviour](#) - Department for Health and Social Care

## Risk assessment

- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
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- [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
- [Managing risks and risk assessment at work](#) - Health and Safety Executive
- [Sensible risk assessment in care settings](#) - Health and Safety Executive

## Safeguarding

- [Child abuse concerns: guide for practitioners](#) - Department for Education
- [Child maltreatment: when to suspect maltreatment in under 18s](#) - NICE
- [Clinical governance and adult safeguarding](#) - Department of Health (archived)
- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence
- [Safeguarding adults](#) - Social Care Institute for Excellence
- [Safeguarding adults: A national framework of standards for good practice and outcomes in adult protection work](#) - Association of Directors of Social Services (ADSS)
- [Safeguarding children and young people: roles and competencies](#) - Royal College of Paediatrics and Child Health

## Whistleblowing

- [Raising concerns at work: whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)
  - [Raising a concern with CQC: a quick guide for health and care staff about whistleblowing](#)
  - [Raising a concern with NHS England](#) - NHS England
-

- [Whistleblowing: guidance for providers who are registered with the Care Quality Commission](#)
- [Whistleblowing: improving organisational practice](#) - Social Care Institute for Excellence

## Regulation 14: Meeting nutritional and hydration needs Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Food safety/hygiene

- [Alerts, product withdrawals and recalls](#) - Food Standards Agency
  - [Business guidance: How to run your food business](#) - Food Standards Agency
  - [Essence of Care 2010: Benchmarks for food and drink](#) - Department of Health
  - [General food law](#) - Food Standards Agency
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- [Guidance on food served to older people in residential care](#) - Food Standards Agency (archived)
- [Healthier and more sustainable catering](#) - Public Health England
- [Sustainable procurement: the GBS for food and catering services](#) - Official Government Buying Standards (GBS) for food and catering services
- [The Food Safety Act 1990 – A guide for food businesses](#) - Food Standards Agency

## General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

## Nutrition and hydration

- [10 Key Characteristics of good nutritional care in hospitals](#) - Council of Europe
  - [At a Glance 3: Nutritional care and older people](#) - Social Care Institute for Excellence
  - [Diet, nutrition and obesity](#) - NICE
  - [Establishing food standards for NHS hospitals: Independent report](#) - Department of Health and Social Care
  - [Malnutrition universal screening tool](#) - BAPEN
  - [Nutrition and hydration: Professional Resources](#) - Royal College of Nursing
  - Nutrition for specific groups (Royal College of Nursing)
  - [Nutrition support for adults: oral nutrition support, enteral tube feeding and parenteral nutrition](#) - NICE
  - [Nutrition support in adults: Quality standard 24](#) - NICE
-

- [Patient-led assessments of the care environment \(PLACE\)](#) - NHS Digital
- [Safer food, better business supplement for residential care homes](#) - Food Standards Agency
- [The nutrition and hydration digest: Improving outcomes through food and beverage services](#) - British Dietetic Association

## Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Regulation 15: Premises and equipment

### Buildings/premises and equipment

- [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
  - [DH building notes](#) - Department of Health and Social Care
  - [Domestic gas health and safety](#) - Health and Safety Executive
  - [Electrical safety and you: a brief guide](#) - Health and Safety Executive
  - [Electrical safety at work](#) - Health and Safety Executive
  - [Gas safety](#) - Health and Safety Executive
  - [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
  - [Have the right workplace facilities](#) - Health and Safety Executive
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- [Health technical memoranda collection](#) - Department of Health and Social Care
- [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
- [Lighting at work, HSG38](#) - Health And Safety Executive
- [Medical devices regulation and safety: detailed information](#) - GOV.UK
- Medical gases pipeline systems - Health technical memorandum 02-01 Part A: Design, installation, validation and verification - Department of Health
- [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Pressure systems](#) - Health and Safety Executive
- [Provision and Use of Work Equipment Regulations 1998 \(PUWER\)](#) - Health and Safety Executive
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

## Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Control of Substances Hazardous to Health (COSHH)

- [Control of Substances Hazardous to Health \(COSHH\)](#) - Health and Safety Executive
  - [The Control of Substances Hazardous to Health Regulations 2002: Approved code of practice and guidance](#) - Health and Safety Executive
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## Data protection

- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office

## Dignity and respect

- [Eliminating Mixed Sex Accommodation: Declaration Exercise, Letter to NHS Chief Executives](#) - Department of Health and Social Care
- [Eliminating mixed sex accommodation - PL/CNO/2010/3 \(letter from Chief Nursing Officer and Deputy Chief Executive, November 2010\)](#) - Department of Health

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Equality and human rights

- [Equality Act 2010 guidance](#)
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## Fire safety

- [Fire safety risk assessment: residential care premises](#) - Home Office
  - [Discover your legal obligations: Regulatory Reform \(Fire Safety\) Order 2005](#) - London Fire Brigade
  - [Regulatory Reform \(Fire Safety\) Order 2005: a short guide to making your premises safe from fire](#) - HM Government
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## General resources

- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

## Health and safety

- [Guidance for health and social care services](#) - Health and Safety Executive
- [Health and Safety Executive guidance](#)
- [Health and safety in care homes](#) - Health and Safety Executive
- [Leading health and safety at work](#) - Health and Safety Executive
- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Ventilation](#) - Health and Safety Executive

## Infection control/cleanliness

- [Care homes: infection prevention and control](#) - Department of Health and Social Care, Public Health England
  - [Essential practice for infection prevention and control](#) - Royal College of Nursing
  - [Guidance on decontamination of equipment for gastrointestinal endoscopy](#) - British Society of Gastroenterology
  - [Health and Social Care Act 2008: code of practice on the prevention and control of infections](#) - Department of Health and Social Care
  - [Healthcare-associated infections: prevention and control in primary and community care Clinical guideline \[CG139\]](#) - NICE
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- [Infection control in the built environment \(HBN 00-09\)](#) - Department of Health and Social Care
- [Infection prevention and control Quality standard \[QS61\]](#) - NICE
- PAS 5748:2014 Specification for the planning, application, measurement and review of cleanliness services in hospitals
- [Prevention and control of healthcare-associated infections: Quality improvement guide](#) - NICE
- [The national specifications for cleanliness: Guidance on setting and measuring performance outcomes in care homes](#) - NHS National Patient Safety Agency
- [The revised healthcare cleaning manual](#) - National Patient Safety Agency

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

## Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

## Quality monitoring/governance

- [NHS Premises Assurance Model](#) - NHS England
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## Risk assessment

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- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
- [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
- [Managing risks and risk assessment at work](#) - Health and Safety Executive
- [Sensible risk assessment in care settings](#) - Health and Safety Executive

## Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

## Staffing and recruitment

- [People management resources](#) - Social Care Institute for Excellence

## Regulation 16: Receiving and acting on complaints

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Complaints

- [Adult social care complaint reviews](#) - Local Government and Social Care Ombudsman
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- [Adult care services: Ombudsman decisions](#) - Local Government and Social Care Ombudsman
- [Complaining about health and social care](#) - MIND
- [Complaints about health and social care](#) - Local Government and Social Care Ombudsman
- [Complaints matter](#)
- [Concerns about a care service](#) - Social Care Institute for Excellence
- [Improving complaints](#) - The Patients Association
- [Independent Sector Complaints Adjudication Service](#)
- My expectations for raising concerns and complaints - Local Government Ombudsman, Healthwatch, Parliamentary and Health Service Ombudsman, November 2014
- [NHS complaints guidance](#) - Department for Health and Social Care
- [Principles of good complaint handling](#) - Parliamentary and Health Service Ombudsman

## Data protection

- [Guide to Data Protection](#) - Information Commissioner's Office

## Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## General resources

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- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

## Quality monitoring/governance

- [Accessible Information Standard: Making health and social care information accessible](#) - NHS England
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Patient experience in adult NHS services: improving the experience of care for people using adult NHS services](#) - NICE
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

## Regulation 17: Good governance

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Buildings/premises and equipment

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- [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
- [DH building notes](#) - Department of Health and Social Care
- [Domestic gas health and safety](#) - Health and Safety Executive
- [Electrical safety and you: a brief guide](#) - Health and Safety Executive
- [Electrical safety at work](#) - Health and Safety Executive
- [Gas safety](#) - Health and Safety Executive
- [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
- [Guidance for health and social care services](#) - Health and Safety Executive
- [Have the right workplace facilities](#) - Health and Safety Executive
- [Health and safety in care homes](#) - Health and Safety Executive
- [Health technical memoranda collection](#) - Department of Health and Social Care
- [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
- [Lighting at work, HSG38](#) - Health And Safety Executive
- [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

## Care, treatment and support

- [Adult social care outcomes framework 2018/19: handbook of definitions](#) - Department of Health and Social Care
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- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013

## Complaints

- [Adult care services: Ombudsman decisions](#) - Local Government and Social Care Ombudsman

## Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

## Confidentiality

- A guide to confidentiality in health and social care - NHS Digital
- [Confidentiality: NHS code of practice](#) - Department of Health and Social Care

## Continuing professional development

- [Standards of continuing professional development](#) - Health and Care Professions Council

## Control of Substances Hazardous to Health (COSHH)

- [Control of Substances Hazardous to Health \(COSHH\)](#) - Health and Safety Executive
- [The Control of Substances Hazardous to Health Regulations 2002: Approved code of practice and guidance](#) - Health and Safety Executive

## Data protection

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- [Guide to Data Protection](#) - Information Commissioner's Office
- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office
- [The Information Governance Review: To share or not to share](#)

## Deprivation of liberty

- [Liberty Protection Safeguards factsheets](#): Information about Liberty Protection Safeguards (LPS) - Department of Health and Social Care

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Equality and human rights

- [A refreshed equality delivery system for the NHS](#) - NHS England, 2013
- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#)
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)
  - [NHS Constitution for England](#) - Department of Health and Social Care
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- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

## Health and safety

- [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

## Mental health

- [Mental Health Act 1983: Code of Practice](#) - Department of Health

## Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

## Quality monitoring/governance

- [Accessible Information Standard: Making health and social care information accessible](#) - NHS England
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- [General Dental Council Governance](#)
- [General Medical Council Legislative Framework](#)
- [Good medical practice](#) - General Medical Council
- [Into practice guide](#) - NICE
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [National NHS staff survey reports](#)
- [NHS Patient survey programme](#)
- [NHS Patient Safety Strategy](#) - NHS England
- [NICE Quality and Outcomes Framework indicator](#)
- [Prevention of Future Deaths reports](#)- Courts and Tribunals Judiciary
- [Professional Standards Authority](#)
- [Records Management Code of Practice 2021](#) - NHSX
- [Revised Never Events policy and framework](#) - NHS England

## Records management

- [Records Management Code of Practice 2021](#) - NHSX
- [Standards for the clinical structure and content of patient records](#) - Royal College of Physicians

## Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

## Staff support and training

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- [Discover the Adult Social Care Workforce Data Set](#) - Skills for Care
- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence
- [2021 Resuscitation Guidelines](#) - Resuscitation Council UK
- [SCIE resources and services](#)- Social Care Institute for Excellence

## Whistleblowing

- [Raising concerns at work: Whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)

## Regulation 18: Staffing

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care certificate](#) - Health Education England
- [Care certificate](#) - Skills for Care
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Care, treatment and support

- [GP services for older people: a guide for care home managers: SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
  - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
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- [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence

## Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards](#) - General Pharmaceutical Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards of conduct, performance and ethics](#) - Health and Care Professions Council

## Continuing professional development

- [Continuing professional development](#) - General Medical Council
- [CPD for dental professionals](#) - General Dental Council
- [Professional development](#) - Royal College of Nursing
- [Standards of continuing professional development](#) - Health and Care Professions Council

## Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

## Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
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- [Guidance about age discrimination](#) - Equality and Human Rights Commission

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Health and safety

- [Consulting employees on health and safety: A brief guide to the law](#) - Health and Safety Executive
- [Guidance for health and social care services](#) - Health and Safety Executive
- [Health and Safety Executive guidance](#)
- [Health and safety in care homes](#) - Health and Safety Executive
- [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
- [Leading health and safety at work](#) - Health and Safety Executive
- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive
- [Violence at work: A guide for employers](#) - Health and Safety Executive

## General resources

- [Health and Care Professions Council](#)

## Quality monitoring/governance

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- [Good medical practice](#) - General Medical Council
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Recommendations for CQC providers guide](#) - Skills for Care

## Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

## Staff support and training

- [Discover the Adult Social Care Workforce Data Set](#) - Skills for Care
- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence
- [Manager induction standards](#) - Skills for Care
- [Review of healthcare assistants and support workers in NHS and social care \(The Cavendish Review\)](#) - Department of Health and Social Care
- [Skills for Care](#)
- [What are the Management Standards?](#) - Health and Safety Executive
- [Work-related stress](#) - Health and Safety Executive

## Staffing and recruitment

- [COVID-19 and staffing levels](#) -Royal College of Nursing
  - [How to ensure the right people, with the right skills, are in the right place at the right time](#) - National Quality Board
-

- [People management resources](#) - Social Care Institute for Excellence
- Planning your workforce - Skills for Care
- [Revalidation](#) - General Medical Council
- [Safe staffing for nursing in adult inpatient wards in acute hospitals](#) - NICE
- [Safe staffing guidance and advice list](#) - NICE

## Staff support and training

- [National Skills Academy for Social Care](#)

## Regulation 19: Fit and proper persons employed

### Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care certificate](#) - Health Education England
- [Care certificate](#) - Skills for Care
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

## Continuing professional development

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- [Standards of continuing professional development](#) - Health and Care Professions Council

## Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#)
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

## Fees

- [Unfair contract terms guidance: OFT311](#) - Competition and Markets Authority
- [Unfair contract terms: CMA37](#) - Competition and Markets Authority

## Quality monitoring/governance

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- [General Dental Council Governance](#)
- [General Medical Council Legislative Framework](#)
- [Good medical practice](#) - General Medical Council
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Recommendations for CQC providers guide](#) - Skills for Care

## Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

## Staffing and recruitment

- [People management resources](#) - Social Care Institute for Excellence

## Staff support and training

- [National Skills Academy for Social Care](#)

## Regulation 20: Duty of candour

## Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## Conduct, ethics and performance

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- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

## Consent

- [Gillick competency and Fraser guidelines](#) - NSPCC Learning

## Duty of candour

- [Openness and honesty when things go wrong: The professional duty of candour](#) - General Medical Council
- [NHS Standard Contract 2014/15: Updated Technical Guidance](#) - NHS England

## End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

## Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

## Quality monitoring/governance

- [General Dental Council Governance](#)
  - [General Medical Council Legislative Framework](#)
  - [Good medical practice](#) - General Medical Council
  - [NHS Patient Safety Strategy](#) - NHS England
  - [National Institute for Health and Care Excellence \(NICE\) guidance](#)
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- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Saying Sorry](#) - NHS Resolution

## Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

## Regulation 20A: Requirement as to display of performance assessments

## Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

## General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

## Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
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- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

## CQC registration regulations: related guidance

### Abortion/termination of pregnancy

- [Guidance in relation to requirements of the Abortion Act 1967](#) - Department of Health, May 2014. This relates to CQC registration regulation 20.
- [Procedures for the approval of independent sector places for the termination of pregnancy: Required Standard Operating Procedures \(RSOPs\)](#) - Department of Health, May 2014. This relates to CQC registration regulation 20.
- [Termination of pregnancy: An RCN nursing framework](#) - Royal College of Nursing. This relates to CQC registration regulation 20.
- [The care of women seeking induced abortion](#) - Royal College of Obstetricians and Gynaecologists, 2011. This relates to CQC registration regulation 20.

### Quality monitoring/governance

- [What is registration?](#) - this relates to **all** CQC registration regulations
- [Making changes to your registration](#) - this relates to CQC registration regulations 12, 14 and 15
- [Notifications for GP providers](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18
- [Notifications for NHS trusts](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18
- [Notifications for non-NHS providers](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18.