

# Effective

When we assess a quality statement for medical laboratories we will look at evidence in the categories listed

## Delivering evidence-based care and treatment

We plan and deliver people's care and treatment with them, including what is important and matters to them and in line with legislation and current evidence-based good practice and standards.

### Evidence categories

- [feedback from staff and leaders](#)
- [processes](#)

## Monitoring and improving outcomes

We routinely monitor people's care and treatment to continuously improve it and to ensure that outcomes are positive and consistent, and that they meet both clinical expectations and the expectations of people themselves.

### Evidence categories

- [feedback from staff and leaders](#)
- [processes](#)

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