

Partnerships and communities

Quality statement

We understand our duty to collaborate and work in partnership, so our services work seamlessly for people. We share information and learning with partners and collaborate for improvement.

What this quality statement means

- Staff and leaders are open and transparent, and they collaborate with all relevant external stakeholders and agencies.
- Staff and leaders work in partnership with key organisations to support care provision, service development and joined-up care.
- Staff and leaders engage with people, communities and partners to share learning with each other that results in continuous improvements to the service. They use these networks to identify new or innovative ideas that can lead to better outcomes for people.

Subtopics this quality statement covers

- Sharing good practice and learning

- Integration health and social care
- Partnership working and collaboration

Related regulations

Regulated Activities Regulations 2014

- [Regulation 12: Safe care and treatment](#)
- [Regulation 17: Good governance](#)

Also consider

- [Regulation 9: Person-centred care](#)

Best practice guidance

[Effective systems of health and care \(CQC\)](#)

Local authority assessments

We consider this quality statement, partnerships and communities, under [theme 2: providing support](#).