

North East Ambulance Service NHS Foundation Trust

Overall rating

Inadequate	Requires improvement	Good	Outstanding
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	Safe	Effective	Caring	Responsive	Well-led	Overall
Emergency operations centre (EOC)	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement
Resilience	Good	Good	Good	Good	Good	Good
Patient transport services	Good	Good	Good	Good	Good	Good
Emergency and urgent care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement