

West Midlands Ambulance Service University NHS Foundation
Trust



| | Safe | Effective | Caring | Responsive | Well-led | Overall |
|-----------------------------------|------|----------------------|------------------|------------------|------------------|------------------|
| Emergency operations centre (EOC) | Good | Outstanding ★ | Good | Good | Outstanding ★ | Outstanding ★ |
| Resilience | Good | Outstanding ★ | Not rated | Outstanding ★ | Outstanding ★ | Outstanding ★ |
| Patient transport services | Good | Good | Good | Good | Good | Good |
| Emergency and urgent care | Good | Requires Improvement | Outstanding ★ | Good | Good | Good |