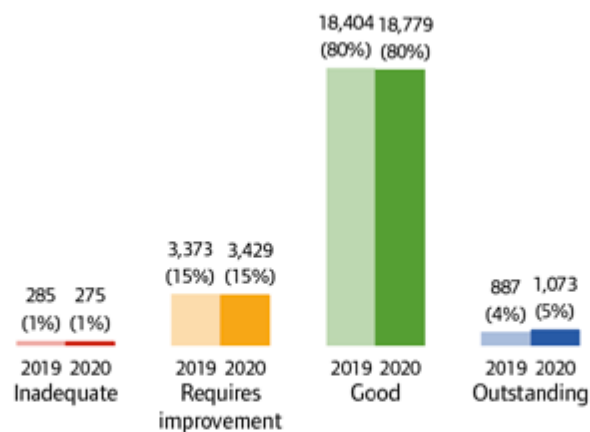


Appendix: Ratings charts

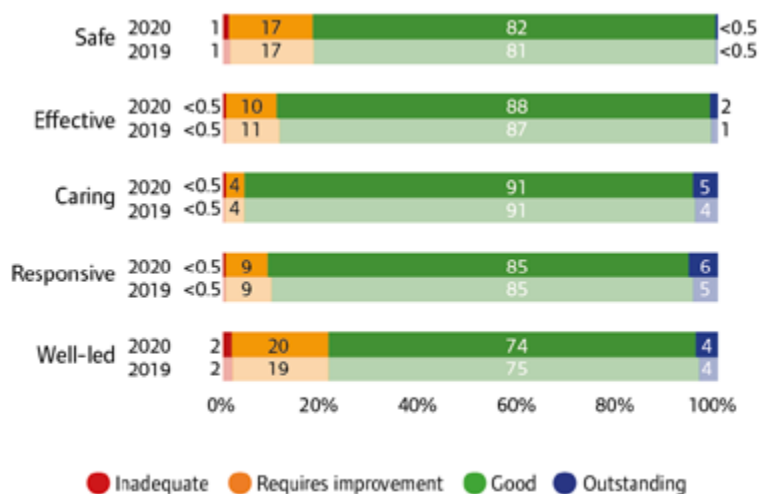
Adult social care

Figure A1: **Adult social care, overall ratings, 2019 and 2020**



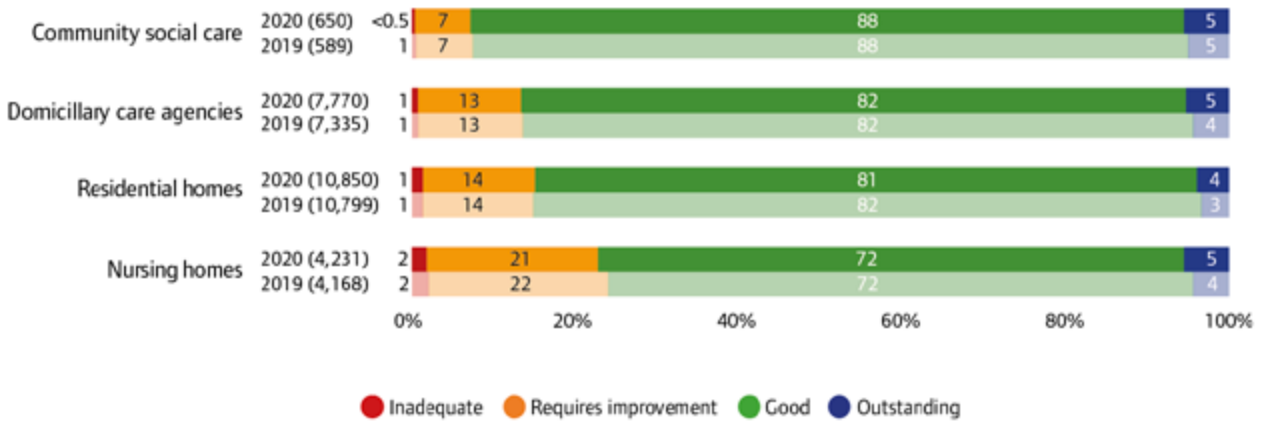
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A2: **Adult social care, key question ratings, 2019 and 2020**



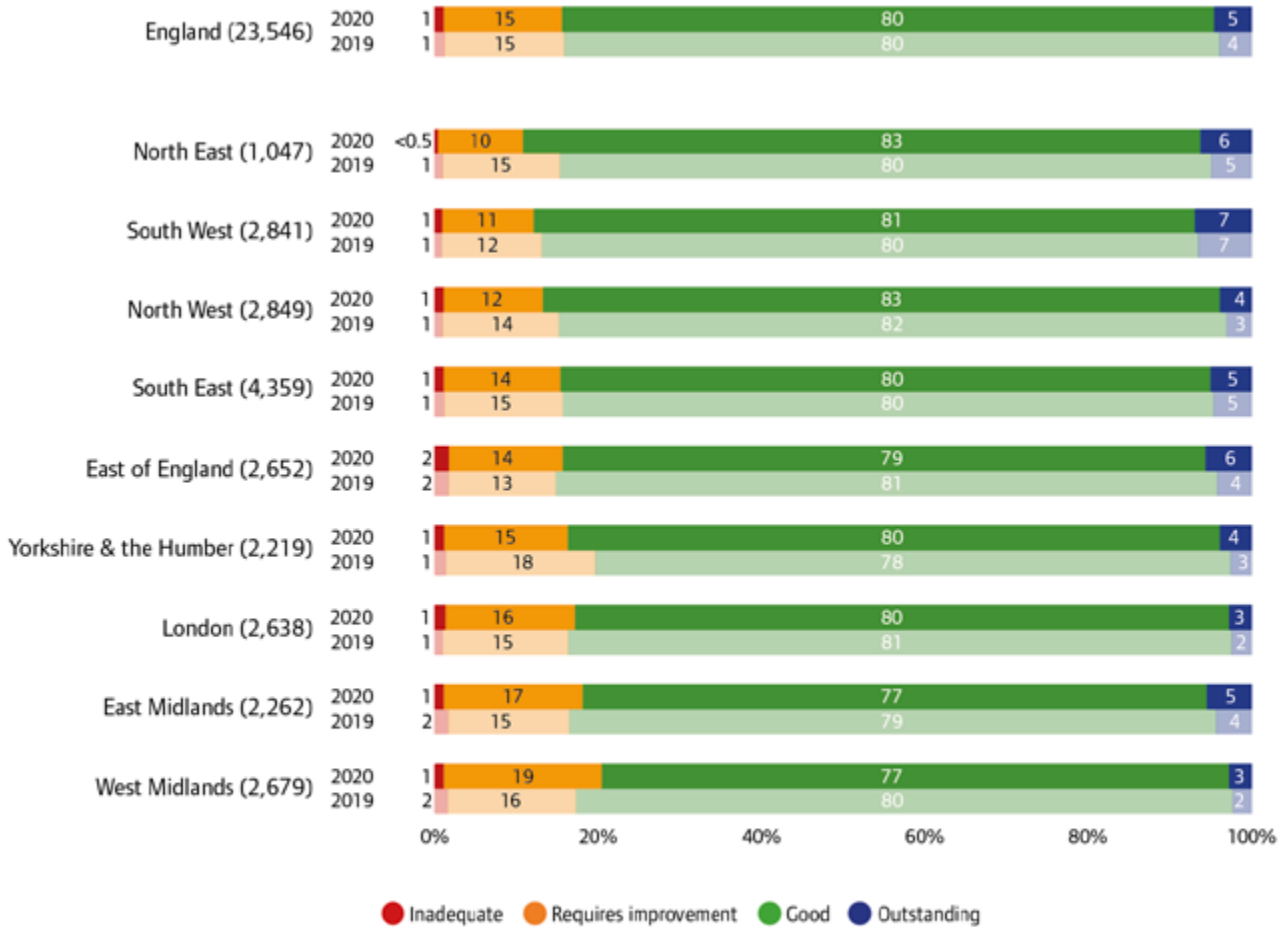
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A3: **Adult social care, overall ratings by type of service, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.
Numbers in brackets denote the number of rated locations at 31 March 2020.

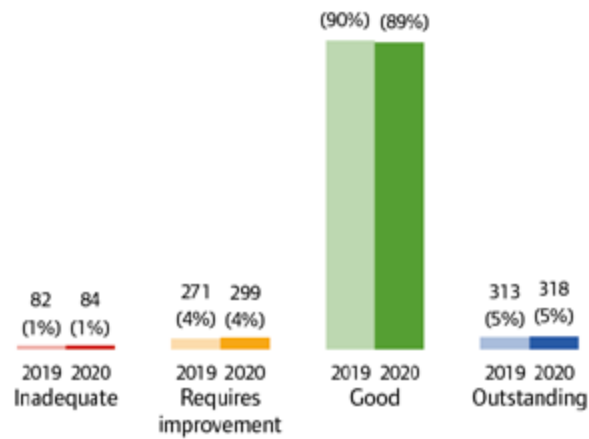
Figure A4: **Adult social care, overall ratings by region, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.
Numbers in brackets denote the number of rated locations at 31 March 2020.

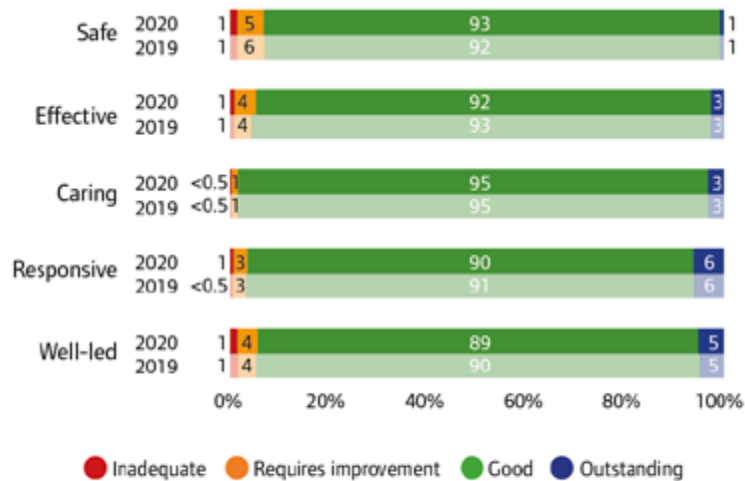
Primary care

Figure A5: **GP practices, overall ratings, 2019 and 2020**



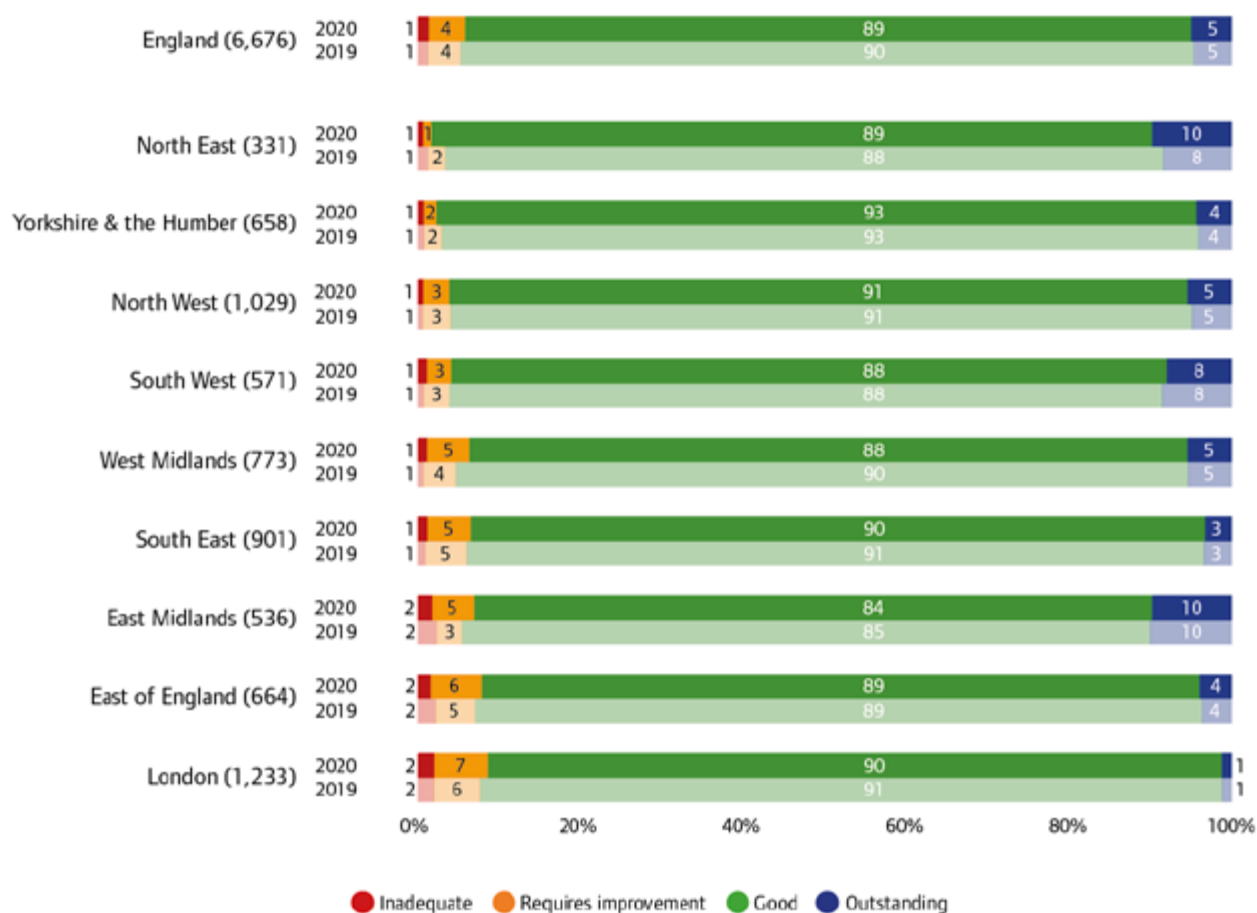
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A6: **GP practices, key question ratings, 2019 and 2020**



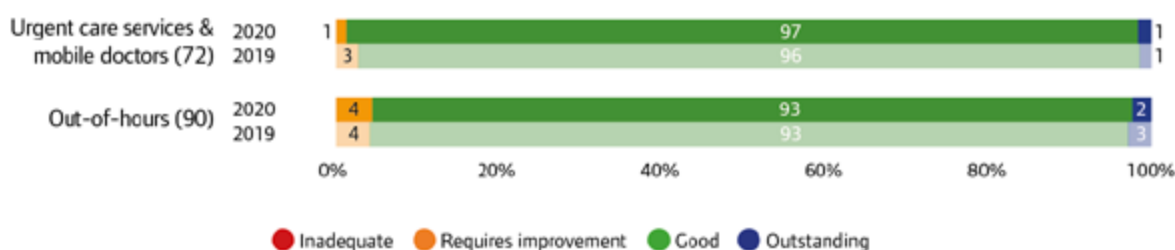
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A7: GP practices, overall ratings by region, 2019 and 2020



Source: CQC ratings data, 31 July 2019 and 31 March 2020. Numbers in brackets denote the number of rated locations at 31 March 2020.

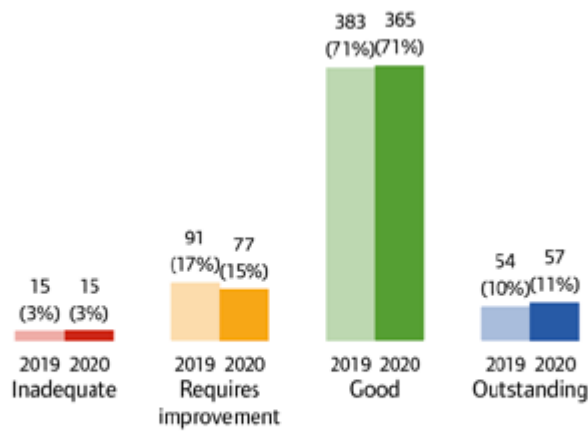
Figure A8: Other primary medical services, overall ratings, 2019 and 2020



Source: CQC ratings data, 31 July 2019 and 31 March 2020. Numbers in brackets denote the number of rated locations at 31 March 2020.

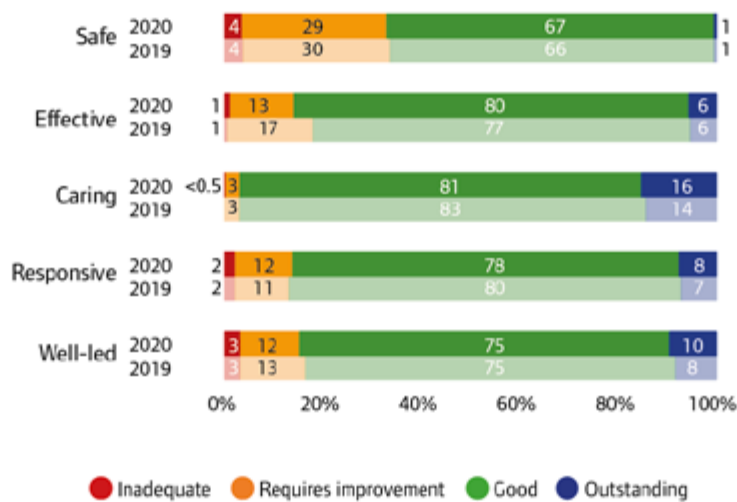
Mental health care

Figure A9: **NHS mental health core services, overall ratings, 2019 and 2020**



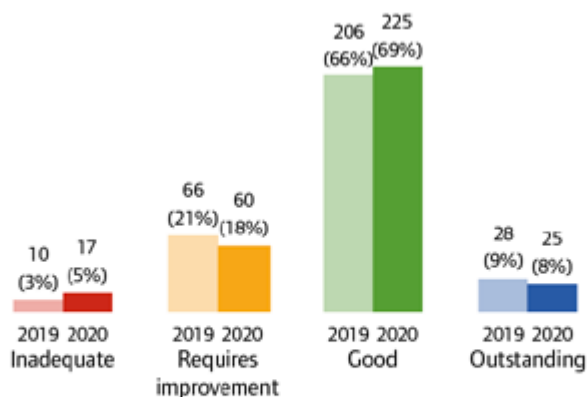
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A10: **NHS mental health core services, key question ratings, 2019 and 2020**



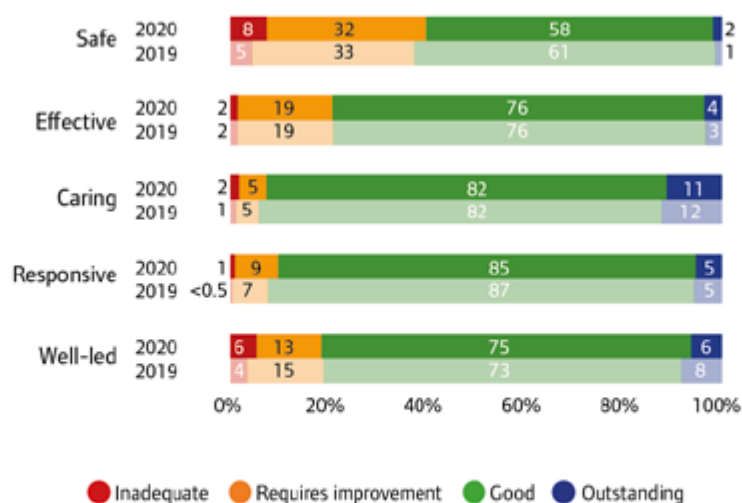
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A11: **Independent mental health core services, overall ratings, 2019 and 2020**



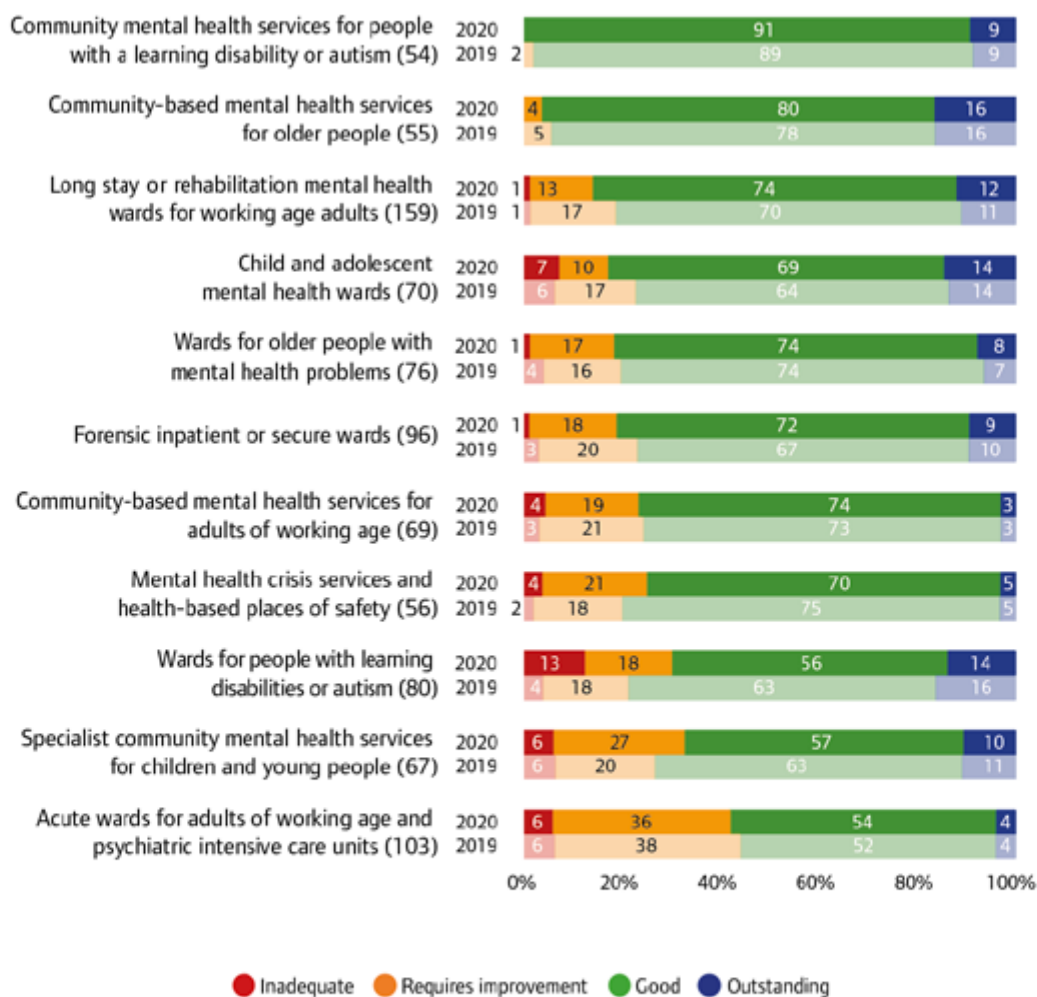
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A12: **Independent mental health core services, key question ratings, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.

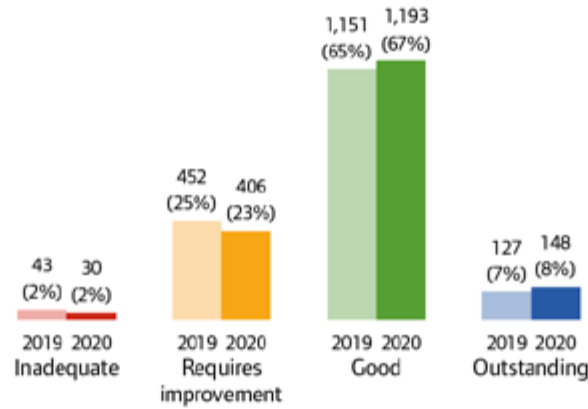
Figure A13: **NHS and independent mental health core services, overall ratings, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.
Numbers in brackets denote number of rated core services at 31 March 2020.

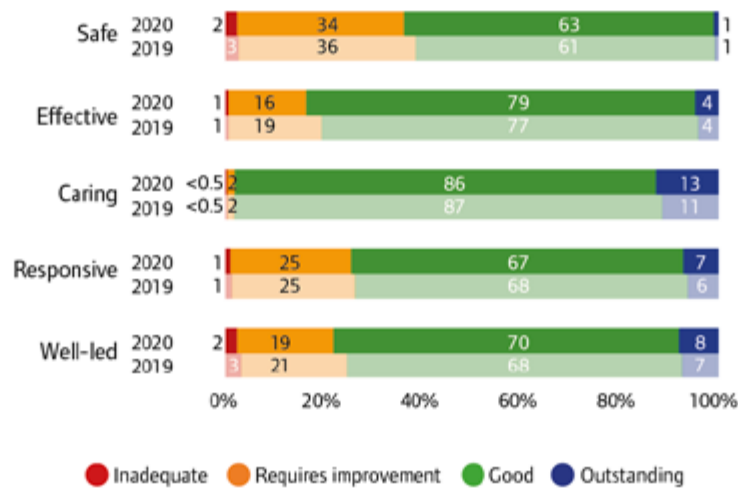
Acute hospitals, ambulance services, community health care

Figure A14: NHS acute core services, overall ratings, 2019 and 2020



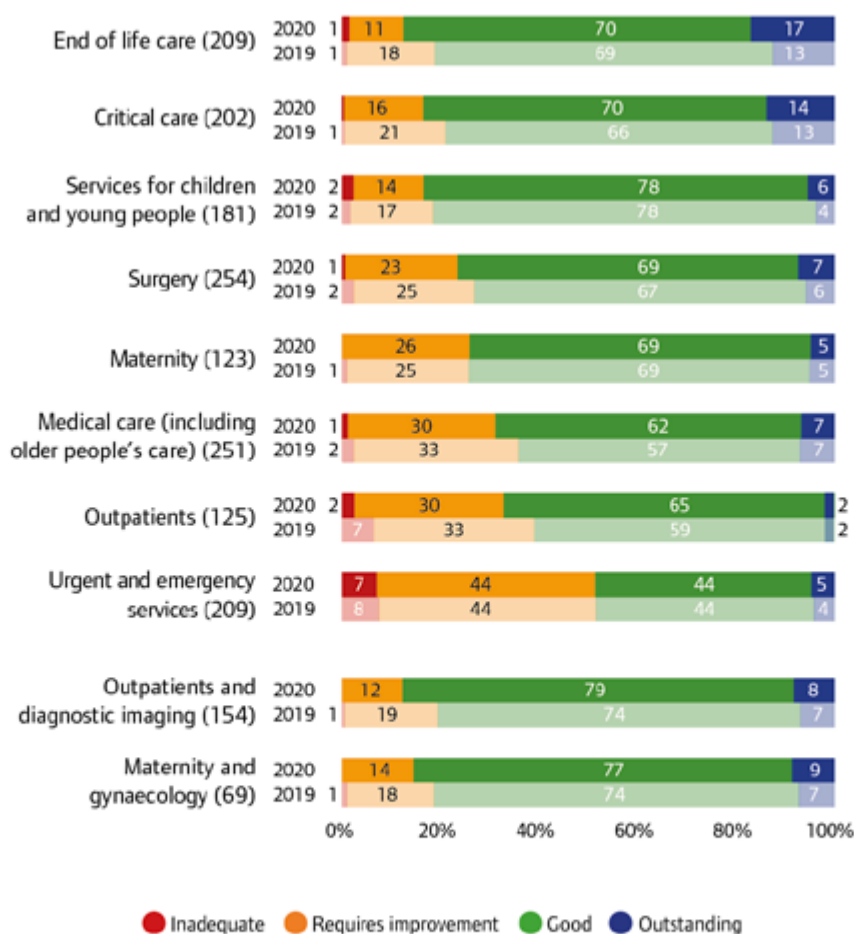
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A15: NHS acute core services, key question ratings, 2019 and 2020



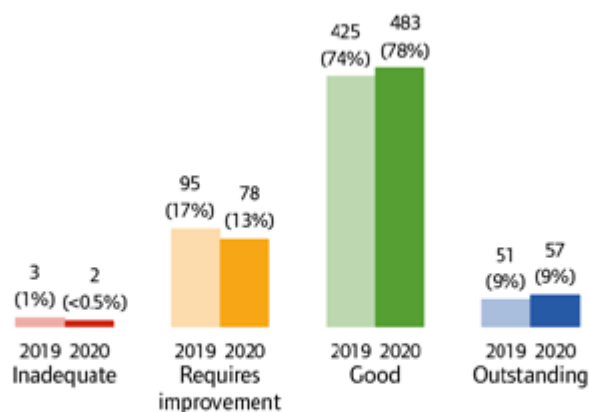
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A16: **NHS acute core services, overall ratings, 2019 and 2020**



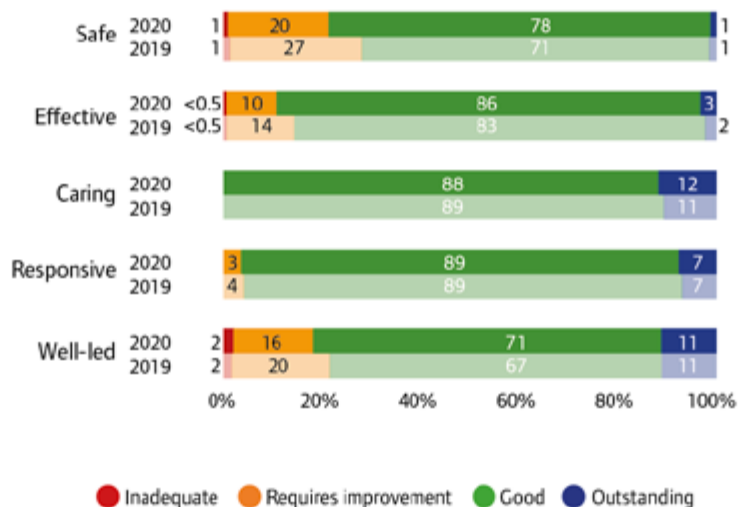
Source: CQC ratings data, 31 July 2019 and 31 March 2020.
 Numbers in brackets denote the number of rated core services at 31 March 2020.

Figure A17: **Independent health acute (non-specialist) core services, overall ratings, 2019 and 2020**



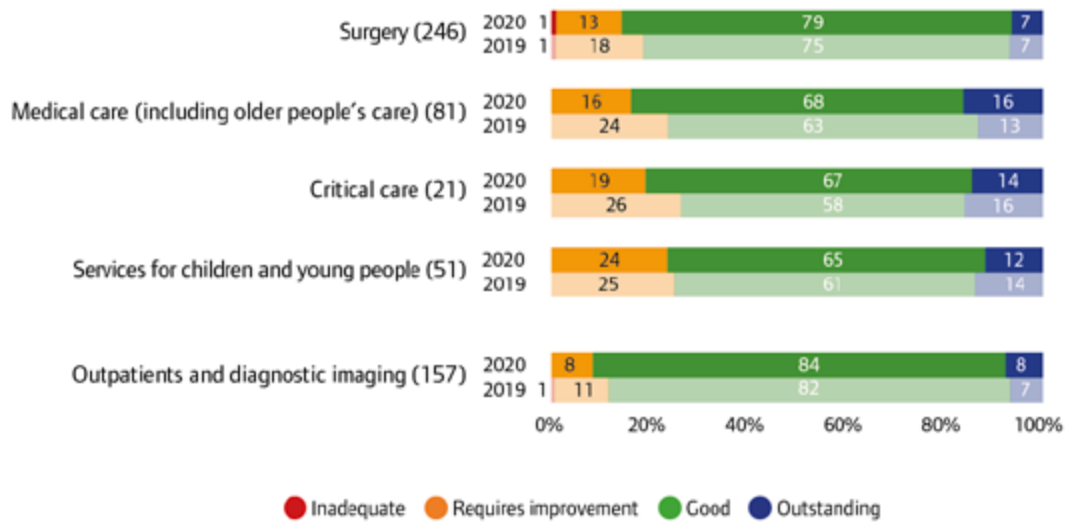
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A18: **Independent health acute (non-specialist) core services, key question ratings, 2019 and 2020**



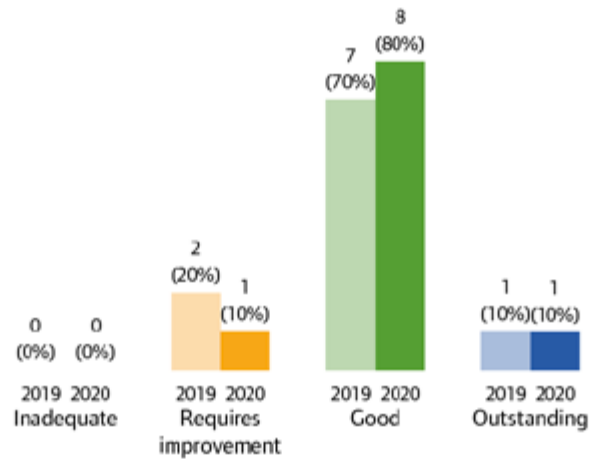
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A19: **Independent health acute (non-specialist), core service ratings, 2019 and 2020**



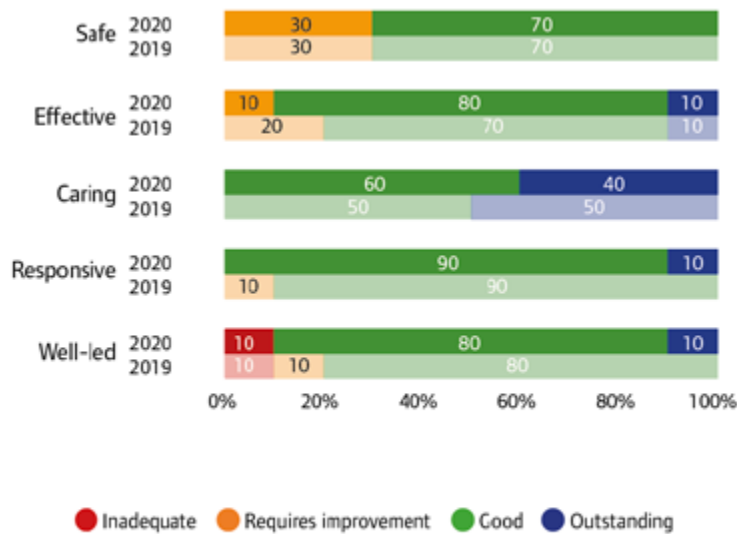
Source: CQC ratings data, 31 July 2019 and 31 March 2020.
 Numbers in brackets denote the number of rated core services at 31 March 2020.

Figure A20: **NHS ambulance trusts, overall ratings, 2019 and 2020**



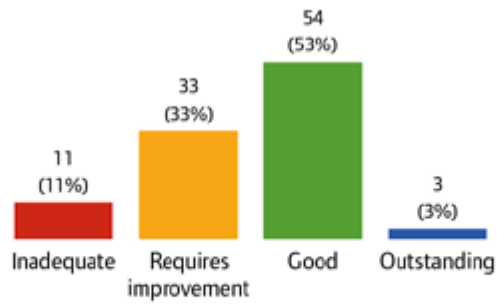
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A21: **NHS ambulance trusts, key question ratings, 2019 and 2020**



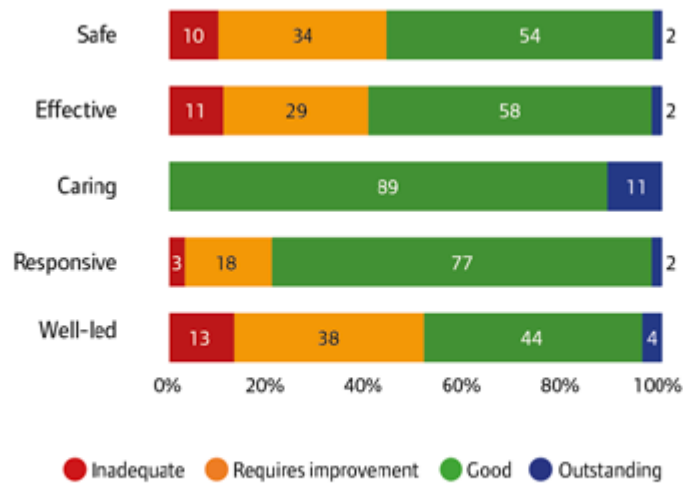
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A22: **Independent ambulance locations, overall ratings, 2020**



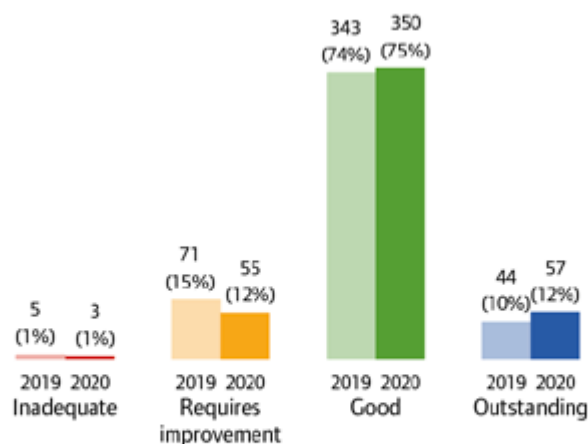
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A23: **Independent ambulance locations, key question ratings, 2020**



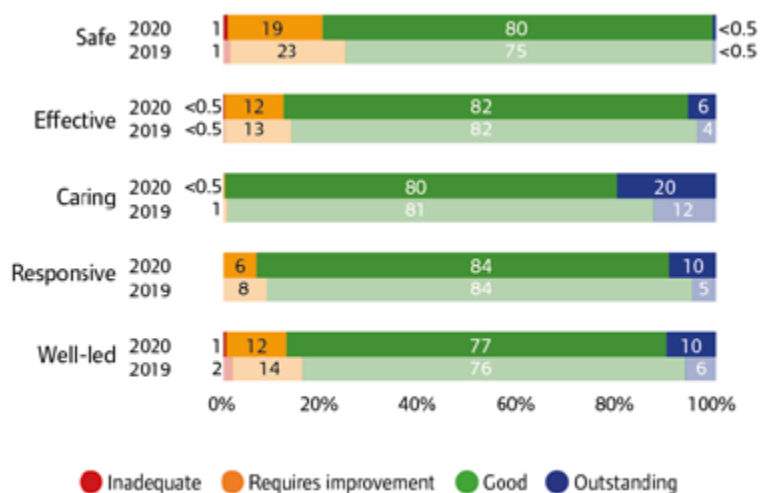
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A24: **Community health core services in all settings, overall ratings, 2019 and 2020**



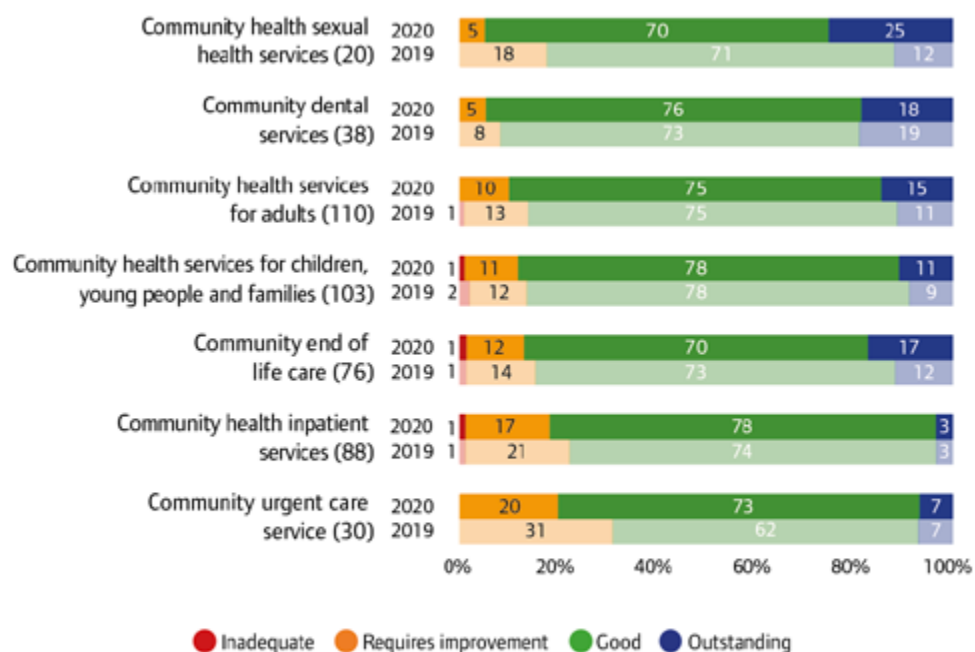
Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A25: **Community health core services in all settings, key question ratings, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.

Figure A26: **Community health core services, overall ratings, 2019 and 2020**



Source: CQC ratings data, 31 July 2019 and 31 March 2020.
 Numbers in brackets denote number of rated core services at 31 March 2020.

